

# GENERAL ACCIDENT

## Professional Indemnity



Protection against legal liability to third parties while conducting professional duties resulting from 'breach of professional duties'. The period of cover may be on an annual basis or be co-terminus with a specific project, which may be shorter than or extend beyond one year.

**Requirements for Quotation:**

1. Fully accomplished Professional Indemnity Application Form.
2. For project-specific insurance requirement:
  - a) Contract of Agreement
  - b) Geotech Survey Report (or equivalent document)
  - c) Project Layout

**General Claim Guidelines:**

1. In case of loss, the insured should notify Pioneer or his broker/agent as soon as he can.
2. Pioneer will then inform the insured on how the claim will be evaluated:
  - a) Claim documents may be requested for in-house evaluation and processing of the claim; OR
  - b) For more complex cases, an independent adjuster is appointed to handle the evaluation of the claim. The adjuster will contact the insured to schedule an inspection.
3. Once the evaluation process is complete, Pioneer will notify the insured regarding the settlement of the claim.

**Claim Documents:**

1. Insured's Incident Report
2. Demand Letter from the third party addressed to the Insured
3. Supporting Documents for the amounts being claimed
4. All other documents as may be required by the Insurer on a case to case basis.

**Pioneer Contact Center:**

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